

BOIL YOUR WATER BEFORE USING

FOR CUSTOMERS OF Manchester West Utilities, PWSID# 1518004

Manchester West Water Utility is providing notification that a treatment process failure involving disinfection has occurred at the treatment plant at Schoolhouse and Conestoga which serves portions of the Western Water Distribution System. Therefore, a potential or actual threat to the quality of water being provided to you currently exists. As a precaution, we are implementing a system wide Boil Water Advisory until testing of the water supply is deemed satisfactory.

NOTE: This advisory is NOT related to COVID-19

The World Health Organization has stated that the, "presence of the COVID-19 virus has not been detected in drinking-water supplies and based on current evidence the risk to water supplies is low." For additional information on COVID-19 and drinking water, you can refer to EPA's website: <https://www.epa.gov/coronavirus/coronavirus-and-drinking-water-and-wastewater>.

What should I do? What does this mean?

Effective immediately and until further notice, customers within the Manchester West Water System (the Whiting Area of Manchester) are instructed to bring tap water to a rolling boil for one minute and allow the tap water to cool before using, or use bottled water. Boiled or bottled water should be used for drinking; preparing foods; mixing baby formula, food, juices or drinks; washing vegetables and fruit; cooking; making ice; brushing teeth; and washing dishes until further notice. Boiling kills bacteria and other organisms in the water.

The following measures are also recommended:

- Throw away uncooked food or beverages or ice cubes made with tap water during the day of the advisory;
- Keep boiled water in the refrigerator for drinking;
- Do not swallow water while showering or bathing;
- Rinse hand-washed dishes with a diluted bleach solution (one tablespoon of household bleach per gallon of tap water) or clean your dishes in a dishwasher using the hot wash cycle and dry cycle;
- Do not use home filtering devices in place of boiling or using bottled water; most home water filters will not provide adequate protection from microorganisms;
- Use only boiled water to treat minor injuries;
- Provide pets with drinking water that has been boiled (and cooled).

Please continue to boil your water or use bottled water until you are notified that the water quality is satisfactory. The treatment system has been repaired and the disinfection process is now functioning properly. This advisory will remain in effect until testing shows the water quality to be safe.

We are working as quickly as possible to restore your water quality. Thank you for your patience. If customers have any questions, please contact:

Jeff Ruerup, Superintendent Manchester Utilities at (732) 914-1200

You may also view our web site at www.manchestertwp.com for further updates.