



MANCHESTER TOWNSHIP

OCEAN COUNTY, NEW JERSEY

1 Colonial Drive
Manchester Township, NJ 08759
732-657-8121

7/1/2020

Dear Resident,

The Township of Manchester has contracted with VEPO Metering to perform an upgrade of the water meter reading system. This upgrade is expected to begin in your area within the next few weeks. This is a mandatory upgrade program. You will not need to be home for this work to be performed – your water meter is most likely located in a crawl space accessible from the outside of the home. The process is expected to take no more than one hour, and the water will be disrupted for 15-20 minutes. If the technician is unsuccessful in performing the work, they will leave a notification on your door to contact them to schedule an appointment.

As a courtesy, residents providing VEPO Metering with an email address and / or contact number will receive an electronic notification with a photo of the technician prior to the visit. The technician will not require access to the inside of your home, although they may ring your doorbell or knock on your door to inform you of their presence. All VEPO technicians will be in uniform with a photo ID with identifiable vehicle signs.

The Township appreciates your support and cooperation with this very important project. This project will provide the Township and you with a significantly improved metering system that will greatly increase meter accuracy, monitor leaks, reduce the need for estimated billing and provide a savings to the you and the Township.

Lastly, for the safety of our residents and the VEPO Metering technicians, we ask that you limit the interactions between you and the VEPO Metering technicians as much as possible, always making sure to maintain a six-foot social distance. The technician will be wearing a face covering and gloves anytime interaction with the resident is possible.

We look forward to working with you to complete this mandatory project and thank you for your support in advance.

If you have any questions about this program, please don't hesitate to contact VEPO Metering at 877-860-8376 or by email at info@vepometering.com.