

## OCEAN COUNTY LIBRARY

Connecting People ... Building Community...Transforming Lives

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## PRESS RELEASE

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## Ocean County Library Chat/Text Is Back: Live, Real-Time Answers for Your Questions

**TOMS RIVER** – Want the title of your favorite author's newest book? Have a question about Ocean County Library services? OCL's live, real-time Chat/Text service has resumed on a modified schedule, to accommodate patrons during social distancing associated with COVID-19.

The service is available Monday through Friday,10 AM to 2 PM beginning Monday, April 4.

Chat/Text is optimized for most iOS and Android mobile devices. Questions can be sent via text of up to 140 characters to 732-943-1625. Cell phone users are subject to standard message and data rates applied by their carriers.

The service is also accessible on the OCL web page, and is compatible with most web browsers, including Google Chrome, Internet Explorer 6 or higher, Firefox 1.5 or higher, Safari, and Opera.

Questions are treated equally and are kept confidential, as are patron identities.

For complete details, visit: <u>http://theoceancountylibrary.org/chat-online</u>

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